



SNOWPLANET™

365 days of real snow!

POSITION DESCRIPTION

Position

Ski/ Snowboard Instructor

Reporting to

Chief Instructor

Position Overview

The ability to make it fun is what this role is all about!! We need excellent communicators with great people and teaching skills. A first class knowledge and passion of their sport is essential.

Key Responsibilities

- Greet and welcome guests to Snowplanet
- Provide a positive image to Snowplanet guests through constant pursuit of excellence in teaching and sport skills
- Deliver lessons in fun & informative way
- Continue to practice and develop teaching methods, lesson packages and read relevant publications
- Be fully conversant with Snow Academy packages & products; aiming to develop repeat customers
- Develop personal skiing/ boarding skills
- Develop personal teaching/ coaching skills
- Exceed guests expectations
- Present yourself in a clean & tidy manner
- Punctuality; start and finish on time
- Maintain safe and functional personal equipment
- Maintain safe and clean Snowplanet equipment
- Attend all mandatory training and meetings
- Understand and know what to do in the event of an emergency
- Represent key sponsors in a professional and supportive way
- Report all incidents and accidents in the register of injuries book and fill in accident report form if required
- Comply with all Snowplanet policies and procedures
- Perform any other duties as requested within your range of competency
- Have fun!

Personal Requirements

- Snow Sports Passion
- Customer Service Skills
- Teaching experience
- Ability to motivate and engage customers
- Be able to sell your teaching services to gain repeat customers